



QUALITY POLICY

The TECHNORAPP mission is to succeed, through listening, in fully and specifically satisfying the needs expressed by our customers, offering competence and transparency.

For us, the customer is an inspiration to be constantly better, and an endless source of knowledge and ideas.

Management is aware that in order to improve, it is necessary to adopt a set of values, shared by all members of the organisation, which must serve as a guide in our daily activities.

We are committed to maintaining respect and availability in all aspects of our work: from the development of products through to relations with each of our colleagues, customers and stakeholders, in order to create an exclusive relationship of mutual openness and trust.

In particular, Management considers it essential to:

- Listen to the customer with a sincere desire to learn and grow.
- Ensure transparency and compliance in our business dealings.
- Seek out personalised, innovative and high-quality solutions with the aim of offering our customers better and high-performance products.
- Promote the skills and competence of staff, investing in their training and promoting a climate of collaboration and growth for all, encouraging the expression of personal ideas.
- Recognise the entire supply chain as an integral and fundamental part of company processes.
- Involve the supply chain in the sharing of social responsibility objectives.
- Encourage communication at all company levels.
- Create a safe and peaceful working environment, in compliance with the mandatory requirements set out by safety and industry regulations.
- Improve company processes with a view to optimisation and efficiency, combining aspects of quality and social responsibility.
- Develop solutions and products, which, in addition to satisfying the highest standards in terms of quality, also consider aspects relating to their environmental impact.

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Management